



e|djuster™

contents settlements: fast • fair • dispute-free

Getting Started With e-djuster

HOMEOWNER'S GUIDE on What to Expect in the Event of a Major Property, Contents Loss

You have just experienced a devastating loss to your home and personal property.
What happens now?

Your claim has been reported and your insurance adjuster has called in a team of experts, including e-djuster and its specialized services to assist you with the arduous task of inventorying and assessing the value of your major loss.

e-djuster follows a standardized, best practice approach, which involves; professional trained staff, proprietary technology and following mandatory health and safety standards, which ensures all aspects of the process are thoroughly completed and all items are accounted for and assigned fair market replacement cost value in a fraction of the time it would take you, the homeowner to do it yourself. Our approach invites you to participate in the initial stage of the process, so you can provide input and direction on the important material goods in your home that may have been lost or damaged.

Our proven processes are designed to encourage an open working relationship with you, while removing the time consuming and painstaking tasks of conducting a detailed home inventory (contents) compilation. Once our team has completed the detailed inventory process, we are then able to easily establish the current fair market replacement cost value of your items and work with you through a detailed review process to ensure there are no major areas of discrepancy.



How We Help

- Follow a standard, best practice approach with employed staff to recreate an accurate list of all lost or damaged home contents
- Establish accurate and reliable replacement cost pricing on all material goods through the use of our central claims processing contact center
- Work cooperatively and on behalf of our insurance company clients to ensure all of your customer service needs are fully met
- Provide the necessary replacement cost reporting detail to ensure the claim review process is easy to read and fully transparent
- Provide proven and trusted support services during a difficult and disruptive time

“ I cannot tell you what a relief it was to meet the e-djuster team onsite at our home, following a devastating total home loss due to fire. The service that the e-djuster team provides is invaluable. We were completely devastated and felt like we were organizing a funeral for our beloved home. The team showed up and immediately put us at ease. They removed the burden and emotional pain of having to inventory our home contents and gave us a sense of calm support, knowing our future would be in good hands. The entire e-djuster team was extremely respectful, supportive and tactfully fair in their evaluation of our home contents. ”



Karyn Koski

Homeowner and claimant of total home loss due to fire



e-djuster extends its brand promise of Fast, Fair, Dispute-free claims settlements on each and every claim assigned.

For New Claims:

Tel: 1-866-779-5950 Fax: 1-866-779-5951

Email: claims@e-djuster.com

Online Claim Submission: www.e-djuster.com

Powered by our Passion for Helping People and e-xclaim Contents Valuation Software.



e-xclaim